



University of Missouri

College of Veterinary Medicine
Veterinary Health Center (Columbia, Wentzville, Kansas City)
Veterinary Medical Diagnostic Laboratory

Veterinary Health Center Portal Instructions for Clients

REGISTER FOR AN ACCOUNT

To Register for a new portal account, visit <https://vetview.cvm.missouri.edu/> and click on the gray Register button. **This process only needs to be completed one time.**

Fill in your **first and last name, email address, and phone number**. Then create a **username and password** for your account. The username and password cannot be the same. **Under the Veterinary Health Center section, check the box next to Request Access.** At the bottom of this section please provide **your pet's medical record number** if you have it available. If you do not have your pet's medical record number, you can enter a pet(s) name to assist with account verification.

Please Login

A login interface with a text input field, a password input field, and three buttons: a red 'Login' button, a gray 'Register' button (circled in red), and an orange 'Forgot Password' button.

The 'Register' form is divided into several sections. The top section contains input fields for Business Name, Username, First Name, Middle Name, Last Name, Email, Phone, Password, and Confirm Password. Below this are two main sections: 'MU Vet Med Diag Laboratory' and 'Veterinary Health Center'. The 'MU Vet Med Diag Laboratory' section has a 'Request Access' checkbox and a 'Client Account Number' input field. The 'Veterinary Health Center' section has a 'Request Access' checkbox, a welcome message, instructions, a 'Please note' section, and input fields for 'Patient Medical Record Number' and 'RDVM License Number'. A note box on the left explains that the MU Vet Med Diag Laboratory section is not applicable to VHC client access.

NOTE: Business name, RDVM License Number and anything in the "MU Vet Med Diag Laboratory" section is not applicable to VHC client access.

Once your request is submitted you will receive an email from MU CVM VetView Support certifying that we have received your portal request. Once the information has been verified you will receive a second email stating that your Portal is ready to access. **It may take 1-2 business days for your request to be completed.**

USING THE CLIENT PORTAL

To access the portal, visit <https://vetview.cvm.missouri.edu> and enter the username and password you created during registration, then click on the red **Login** button.

Please Login

Username
Password
Login
Register
Forgot Password

Under the Veterinary Health Center section on the main screen, you will see each patient owned by you listed by visit dates, starting with the most recent date. If you click on the patient's name it will take you to the patient record providing you information on individual hospital visits, upcoming appointments, reminders, prescriptions, vaccines, lab and radiology results. You may need to press the **MORE** button to view other pets and visit dates.

Portal Home

MU Vet Med Diag Laboratory

Request Access

This section is for *Veterinary Professionals Only*. If you are seeking access to the MU VHC client portal, please complete the Veterinary Health Center section.

Client Account Number

Register

Veterinary Health Center

Patient	Owner	Unit	Appointment Type	Visit Date
[Redacted]	[Redacted]	LOCAL MEDICINE	OPEN	1/26/22
[Redacted]	[Redacted]	LOCAL MEDICINE	APPROVAL	12/9/21
[Redacted]	[Redacted]	PHARMACY	Refill	11/10/21
[Redacted]	[Redacted]	EMER/CRITICAL CARE	EMERGENCY	7/20/21
[Redacted]	[Redacted]	LOCAL MEDICINE	OPEN	7/14/21

More

Home

For support or questions please contact MU VHC Medical Records, 573-882-7821.

To view the discharge instructions and invoice for a specific visit, click on the **details** link noted in red text next to the visit date.

Patient Record

Patient Details

Patient Name:	████████
Case No:	████████
Species:	Canine
Breed:	Mixed Breed
Sex:	Male Castrated
Date of Birth:	10/7/16

Upcoming Appointments

No Upcoming Appointments

Reminders

Date: Jul 14, 2024
Type: Wellness Local
Local Medicine Wellness Visit
Comment: Rabies

Hospital Visits

Date	Service	Appointment Type	Reason	Status	
1/26/22	LOCAL MEDICINE	OPEN	Wellness exam: DHLPP, Bordetella, heartworm test	Discharged	details
12/9/21	LOCAL MEDICINE	APPROVAL	Ear infection	Discharged	details
7/20/21	EMER/CRITICAL CARE	EMERGENCY	Ate leash	Discharged	details
7/14/21	LOCAL MEDICINE	OPEN	Rabies, bordetella	Discharged	details
12/23/20	LOCAL MEDICINE	APPROVAL	Dental and wellness	Discharged	details
1/10/20	LOCAL MEDICINE	OPEN	Wellness exam, vaccines	Discharged	details
7/15/18	EMER/CRITICAL CARE	EMERGENCY	after hours: broken toe nail	Discharged	details
3/9/18	LOCAL MEDICINE	OPEN	Wellness, vaccinations	Discharged	details
4/3/17	LOCAL MEDICINE	RECHECK	SUTURE REMOVAL POST NEUTER/LACERATION	Discharged	details
3/24/17	SOFT TISSUE SURGERY	OUTPATIENT	LACERATION	Discharged	details
3/23/17	LOCAL MEDICINE	COMM SX ELECT	NEUTER, MICROCHIP	Discharged	details
3/7/17	EMER/CRITICAL CARE	OUTPATIENT	PAINFUL	Discharged	details
2/27/17	LOCAL MEDICINE	RECHECK	DHLPP, DRONTAL, RECHECK EARS	Discharged	details
2/8/17	LOCAL MEDICINE	RECHECK	WELLNESS/VACCINES	Discharged	details

To open the discharge instructions or invoice (or any other part of the record that has an associated document, i.e., lab or radiology report), click on the printer to the right of the line. It will download a PDF copy of document.

Visit Details

Patient Details

Patient Name:	████████
Case No:	████████
Species:	Canine
Breed:	Mixed Breed
Sex:	Male Castrated
Date of Birth:	10/7/16

Visit & Episode Details

Visit Date: **1/26/22**
Service Unit: LOCAL MEDICINE
Appointment Type: OPEN
Reason of Visit: **Wellness exam: DHLPP, Bordetella, heartworm test**
Status: **Discharged**

Discharge

Date	Description	Status	
1/26/22	Default Client Discharge Instructions	Completed	

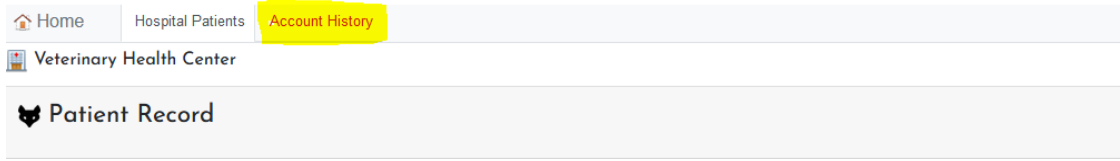
Billing

Date	Description	Amount	Balance	
1/27/22	983791-1	\$104.80	\$0.00	

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For support or questions please contact MU VHC Medical Records, 573-882-7821.

To view your account history or pay a remaining balance go to **Account History** at the top of the screen.



To open a transaction for a specific date click on the red text under Type. It will download a PDF document for you.

Invoices

Account: Received Date: End Date:

Transactions

Date	Type	Payment Type	Total	Balance
2/24/22	Payment - [Redacted]		-\$83.24	\$0.00
1/27/22	Open Order Adjustment		-\$21.56	\$83.24
1/27/22	963791-1 Wellness exam: DHLP, Bordetella, heartworm test		\$104.80	\$104.80
12/9/21	Payment - [Redacted]		-\$127.08	\$0.00
12/9/21	964861-1 Ear infection		\$127.08	\$127.08
11/17/21	Payment - [Redacted]		-\$106.93	\$0.00
11/10/21	961375-1 Rx only		\$11.48	\$106.93
11/2/21	Interest		\$0.94	\$95.45
10/6/21	966209-2 Ate leash		\$0.00	\$94.51
10/2/21	Interest		\$0.47	\$94.51
9/14/21	Payment - [Redacted]		-\$50.00	\$94.04
7/22/21	966209-1 Ate leash		\$85.88	\$144.04
7/14/21	Open Order Adjustment		-\$7.18	\$58.16
7/14/21	964235-1 Rabies, bordetella		\$65.34	\$65.34
7/1/21	Payment - [Redacted]		-\$101.18	\$0.00
6/30/21	Payment - [Redacted]		-\$50.00	\$101.18
6/2/21	Interest		\$0.75	\$151.18
5/28/21	Payment - [Redacted]		-\$50.00	\$150.43
5/2/21	Interest		\$1.00	\$200.43
4/29/21	Payment - [Redacted]		-\$50.00	\$199.43

1 2 3 4 5 6 7 8 9 10 .. 17 Next

If you have a balance, you can click the button to pay online.



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